

| Awarding Body | Link to Awarding Body complaints process | Awarding Body Contact details |
|----------------------------|---|--|
| CCEA | Make a complaint CCEA | complaints@ccea.org.uk |
| City & Guilds | https://www.cityandguilds.com/feedback-and-complaints | feedbackandcomplaints@cityandguilds.com |
| Liverpool John Moore's | Student Complaints Liverpool John Moores University (ljmu.ac.uk) | StudentGovernance@ljmu.ac.uk |
| OCN | Public Policies OCN NI | compliance@ocni.org.uk |
| Open University | How to make a complaint or appeal Help Centre The Open University | www.open.ac.uk/contact |
| Pearson | https://qualifications.pearson.com/en/contact-us/feedback-and-complaints.html | Pearson Qualifications Support - Contact Us |
| Queen's University Belfast | Appeals, Complaints and Misconduct Academic & Student Affairs Queen's University Belfast (qub.ac.uk) | academic-affairs@qub.ac.uk |
| Ulster University | Make a complaint - Ulster University | studentscomplaints@ulster.ac.uk |

For further information on Awarding Bodies not listed above please contact qualityhelpdesk@src.ac.uk